Time for change?

Now’s a good time to make sure your practice and its team are prepared should difficult times continue into 2010. Mhari Coxon offers some ideas

I went to visit Tate Modern recently and walked into Miroslaw Balka’s dark hole piece. It is a large metal structure lined with black velvet, making it almost impossible to see once you get inside. On walking towards a victim of the current economic climate, with over a quarter (27 per cent) of Brits cancelling fee-paying for. Sometimes an injection you get what you pay for. Many companies have highly educated colleagues working with them to support the change in practice. Carmel Mah- her, working with Optident is a perfect example, having worked closely with Mike Martin and Martin Fulford.

Cementing your team

Team building can help to unite everyone in difficult times and can become a practice builder in its own right as most patients enjoy a friendly, supportive atmosphere that is based on respect.

The more we can work as a close team, the more flawless and smooth the patient experience becomes. Team building doesn’t have to be expensive; taking time each day to meet and listen to each other is not a waste of time or money and is a simple way of building the respect.

For those who fancy challenging themselves and their team, try somewhere like teambuildevents.co.uk which has lots of time or money and is a simple way of building the respect.

Make the change

Whatever changes you decide to implement in practice, remember that the team is working hard to keep things going in this difficult time and should be recognised for this. It is too easy to find fault when things are not how we would like them to be. Lead by example.

About the author

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The positive is that this is the perfect time to build a plan for each staff member; listing some targets they would like to achieve - team targets can be a good way to get us all working together.

The worst of the downturn in the market is over and the recession has bottomed out. Although history tells us it might take a good few years more for this country to get back on track.

2009 in dentistry

Over 15 per cent of the UK public have cancelled a dental appointment due to cost, says a new study by Saga Health Cash Plan. Routine healthcare is becoming unaffordable for. Sometimes an injection...